



## FACT Cord Blood Inspector Training Course 2022 Cord Blood Connect

### **INSPECTOR INSIGHT: THE DOS AND DO NOTS OF INSPECTING**

9:30 AM

Linda Peltier, PhD, RN, Laboratory Director at McGill University Health Center, will highlight important "Dos and Do Nots" when inspecting.

**BREAK**  
9:45 AM

### **INSPECTION PROCESS**

10:00 AM

**Suzanne Birnley, MS, MBA**  
**Ngairé Elwood, PhD**  
**Dunia Jawdat, PhD**  
**Phillip Johnson, MMedSC(PATH)**  
**Guy Klamer, PhD**  
**Arun Prasath Shanmugam M.Phil, MSc**  
**Phyllis I. Warkentin, MD**

Phyllis I. Warkentin, MD, will give a short introduction of the inspection process and review the inspector tools.

Inspector Trainees will spend time with experienced FACT inspectors examining documents that can be reviewed in advanced of the inspection.

**LUNCH**  
11:45 AM

### **INSPECTION PROCESS CONTINUED**

12:30 PM

**Suzanne Birnley, MS, MBA**  
**Ngairé Elwood, PhD**  
**Dunia Jawdat, PhD**  
**Phillip Johnson, MMedSC(PATH)**  
**Guy Klamer, PhD**  
**Arun Prasath Shanmugam M.Phil, MSc**  
**Phyllis I. Warkentin, MD**

Inspector Trainees will continue to spend time with experienced FACT inspectors examining documents that can be reviewed in advanced of the inspection.

Also, inspector trainees will view a video tour of a cord blood bank and discuss what can be marked off on the compliance checklist during the tour.

## PRESENTERS



**Suzanne Birnley, MS, MBA**  
Foundation for the Accreditation of Cellular Therapy



**Ngairé Elwood, PhD**  
BMDI Cord Blood Bank



**Dunia Jawdat, PhD**  
King Abdullah International Medical Research Center Cord Blood Bank



**Phillip Johnson, MMedSc(Path)**  
Queensland Cord Blood Bank at the Mater



**Guy Klamer, PhD**  
Sydney Cord Blood Bank



**Arun Prasath Shanmugam M.Phil, MSc**  
Singapore Cord Blood Bank



**Phyllis I. Warkentin, MD**  
Foundation for the Accreditation of Cellular Therapy

**REGISTRATION**  
7:30 AM

**WELCOME**  
8:00 AM

**Phyllis I. Warkentin, MD**

**PREPARATION  
ESSENTIALS**  
8:15 AM

**Phyllis I. Warkentin, MD**

Phyllis I. Warkentin, MD, will review the results of the Seventh Edition Inspector Test and the Knowledge Check quiz from the Overview of the FACT Accreditation Process. She will also discuss the details of preparing for an inspection.

**TECHNOLOGY TOOLS**  
9:00 AM

**Suzanne Birnley, MS, MBA**

Suzanne will explain how to navigate the FACT Accreditation Portal, and discuss the advantages of using OneNote to ensure a successful inspection.

## **INSPECTOR INSIGHT: FACING CHALLENGING SITUATIONS**

2:00 PM

Phillip Johnson, MMedSc(Path),  
Director/Scientific Director at the  
Queensland Cord Blood Bank at the  
Mater, will discuss what to do when  
faced with challenging situations during  
an inspection.

## **BREAK**

2:15 AM

## **INSPECTION PROCESS CONTINUED**

2:30 PM

*Suzanne Birnley, MS, MBA*  
*Ngairé Elwood, PhD*  
*Dunia Jawdat, PhD*  
*Phillip Johnson, MMedSC(PATH)*  
*Guy Klamer, PhD*  
*Arun Prasath Shanmugam M.Phil, MSc*  
*Phyllis I. Warkentin, MD*

Inspector Trainees will continue  
to spend time with experienced  
FACT inspectors examining  
facility documents and a patient  
record.

Also, inspector trainees will hear  
from Phyllis I. Warkentin, MD,  
regarding the inspection exit  
interview.

## **ACCREDITATION DOESN'T END WITH THE INSPECTION**

4:00 PM

*Dunia Jawdat, PhD*

Dunia Jawdat, PhD, will discuss the  
following:

- How to prepare and submit the inspection report in the portal.
- Evaluate the inspection, the team, and process by filling out the evaluation form.
- Explain the Accreditation Committee process.
- Review the expectations of the Inspector.

## **INSPECTOR PANEL**

4:30 PM

*Moderator: Phyllis I. Warkentin, MD*  
*Ngairé Elwood, PhD*  
*Dunia Jawdat, PhD*  
*Phillip Johnson, MMedSC(PATH)*  
*Guy Klamer, PhD*  
*Arun Prasath Shanmugam M.Phil, MSc*

Panel Topics:

- Inspection tactics, tips and approaches from active inspectors
- Questions from the audience

## **CLOSING**

5:00 PM

