

Preliminary Agenda

- 7:30 am **Networking**
- 8:00 am **Welcome Address**
- 8:05 am **Assessing Your Quality Plan**
Roundtable
- 9:15 am **Occurrence Management, Auditing, and the Five Whys: Root Cause Analysis**
Activity: Five Whys
- 10:15 am **Coffee Break**
- 10:30 am **Risk Assessment in the Processing Laboratory**
Risk Assessment Activity
- 12:00 pm **Lunch**
- 12:30 pm **Supply Qualification Process**
Roundtable
- 1:45 pm **Document Control: Three Perspectives**
- 2:30 pm **Coffee Break**
- 2:45 pm **Audit Plans and Writing the Report**
Audit Roundtable: Using the ISBT Audit Tool
- 4:00pm **The Laboratory's Role in Outcome Analysis**
- 5:00 pm **Adjourn**