



"Strengthen your Quality Management Program through the Effective Use of Quality Tools"

Friday, June 23, 2023

9:00 am - 6:00 pm CT

Lobby opens at 8:30 am CT

REGISTRATION

8:30 AM

WELCOME

9:00 AM

SWOT ANALYSIS

9:10 AM

Wade Atkins, MS, MT(ASCP),
SBB, CQA

Attendees will be able to understand what the fundamentals of a SWOT analysis are as well as appropriate ways to utilize the analysis. The presenter will provide another tool for attendees to use during the case study portion of the boot camp.

ROUNDTABLE 1: SWOT ANALYSIS

9:55 AM

Facilitators

BREAK

10:35 AM

NAVIGATING PITFALLS & FAILURE: DEPLOYING FMEA TO PROBLEM-SOLVE

10:50 AM

Shaun Dejarnette, MT(ASCP)

Shaun will cover the FMEA principles, what tools exist for FMEA, and how to apply these tools to healthcare.

ROUNDTABLE 2: RISK ASSESSMENT/FMEA

11:50 AM

Facilitators

DIGGING FOR THE ROOT CAUSE

12:35 PM

Cara Benjamin, PhD

Dr. Benjamin will present on determining the underlying causes(s) of occurrences by discussing different methods of root cause analysis including the popular and effective "5 Whys" strategy. At the conclusion of the presentation, the audience should have an understanding of various methods of cause analysis, how to identify and address causes from multiple sources, and when you know you have identified the true cause.

LUNCH

1:30 PM

ROUNDTABLE 3: THE 5 WHYS

2:15 PM

Facilitators

FISHBONE/ISHIKAWA DIAGRAM

3:00 PM

Jessica Sue

The presenter will discuss how attendees can use the Fishbone/Ishikawa quality tool in their programs to analyze cause and effect.

BREAK

3:55 PM

ROUNDTABLE 4: FISHBONE/ISHIKAWA DIAGRAM

4:10 PM

Facilitators

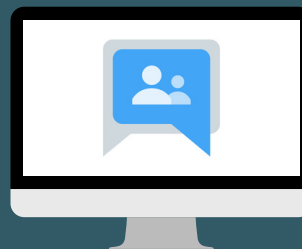
CAPSTONE ROUNDTABLE

5:05 PM

Facilitators

CLOSING

5:50 PM



JOIN THE

TCT QUALITY ROUNDTABLE GROUP

(FORMERLY THE BMT QUALITY ROUNDTABLE)

WHERE DID IT COME FROM?

The TCT Quality Roundtable Group was founded as the result of a roundtable discussion held during the 2009 BMT Tandem Meeting - ASBMT/CIBMTR Administrators Conference in Tampa, Florida.

WHO & WHAT IS IT FOR?

Membership is open to all TCT program and cord blood bank healthcare professionals with an interest in sharing information and practices around quality and performance improvement, accreditation, and/or regulatory compliance.

HOW CAN YOU JOIN?

Follow the online Google instructions to find and request to join the "TCT (formerly BMT) Quality Roundtable" group:

<https://support.google.com/a/users/answer/9304806>

Applicants will be asked to provide information about their job roles and responsibilities. Extensive details are not required but the managers will not approve requests with only a name and email address.