

## FACT - ASTCT Quality Boot Camp

*Strengthen Your Quality Management Plan  
through the Effective Use of Quality Tools*

Wednesday, February 15, 2023

### Hosts



**Kimberly Kasow, DO**  
UNC Bone Marrow Transplant  
and Cellular Therapy Program



**Cynthia Morris MSN, RN, CPHQ**  
St. Jude Children's Research  
Hospital Department of Bone  
Marrow Transplantation and  
Cellular Therapy

### Speakers



**Kerri Hill, BSN, RN**  
UAMS Cancer Institute



**Cara Benjamin, PhD**  
Cellular Therapy Laboratory (CTL)  
at the Sylvester Comprehensive  
Cancer Center/University of Miami  
Hospital and Clinics



**Shaun DeJarnette, MT(ASCP)**  
The University of Kansas  
Medical Center Blood and  
Marrow Transplant Program



**Ambike Bharguvanshi, MS**  
The Blood and Marrow Transplant  
Program at Mayo Clinic Arizona and  
Phoenix Children's Hospital

### REGISTRATION

7:30 AM

### WELCOME

8:00 AM

### SWOT-ING AWAY THE FLIES: GETTING RID OF DISTRACTIONS AND FOCUSING ON THE FUTURE OF YOUR PROGRAM

8:10 AM

**Ambike Bharguvanshi, MS**

Attendees will be able to understand what the fundamentals of a SWOT analysis are as well as appropriate ways to utilize the analysis. Ambike's presentation will provide another tool for attendees to use during the case study portion of the boot camp.

### ROUNDTABLE 1 - SWOT

8:50 AM

**Facilitators**

### BREAK

9:50 AM

### NAVIGATING PITFALLS & FAILURE: DEPLOYING FMEA TO PROBLEM-SOLVE

10:05 AM

**Shaun DeJarnette, MT(ASCP)**

Shaun will cover the FMEA principles, what tools exist for FMEA, and how to apply these tools to healthcare.

### ROUNDTABLE 2 - FMEA

10:45 AM

**Facilitators**

## **DIGGING FOR THE ROOT CAUSE**

11:50 AM

***Cara Benjamin, PhD***

Dr. Benjamin will present on determining the underlying causes(s) of occurrences by discussing different methods of root cause analysis including the popular and effective "5 Whys" strategy. At the conclusion of the presentation, the audience should have an understanding of various methods of cause analysis, how to identify and address causes from multiple sources, and when you know you have identified the true cause.

## **LUNCH**

12:30 PM

## **ROUNDTABLE 3 - THE 5 WHYS**

1:15 PM

***Facilitators***

## **CAUSE AND EFFECT ANALYSIS USING THE FISHBONE/ISHIKAWA**

2:10 PM

***Kerri Hill, BSN, RN***

## **BREAK**

2:50 PM

## **ROUNDTABLE 4 - FISHBONE**

3:05 PM

***Facilitators***

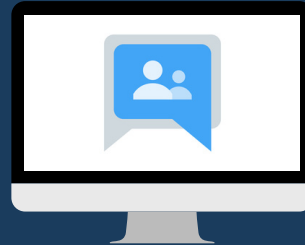
## **CAPSTONE ROUNDTABLE**

4:05 PM

***Facilitators***

## **CLOSING**

4:55 PM



JOIN THE

## **TCT QUALITY ROUNDTABLE GROUP**

(FORMERLY THE BMT QUALITY ROUNDTABLE)

### **WHERE DID IT COME FROM?**

The TCT Quality Roundtable Group was founded as the result of a roundtable discussion held during the 2009 BMT Tandem Meeting - ASBMT/CIBMTR Administrators Conference in Tampa, Florida.

### **WHO & WHAT IS IT FOR?**

Membership is open to all TCT program and cord blood bank healthcare professionals with an interest in sharing information and practices around quality and performance improvement, accreditation, and/or regulatory compliance.

### **HOW CAN YOU JOIN?**

Follow the online Google instructions to find and request to join the "TCT (formerly BMT) Quality Roundtable" group: <https://support.google.com/a/users/answer/9304806>

Applicants will be asked to provide information about their job roles and responsibilities. Extensive details are not required but the managers will not approve requests with only a name and email address.