

FACT-ASBMT Quality Boot Camp

February 22, 2017

Agenda



7-8 am	Networking Breakfast Welcome address	Kimberly Kasow, DO
Morning Session:		
8:00 am	Quality Management with a Capital Q <i>Assessing the quality of your Quality Management Program</i>	Therese Dodd, RN, MBA, CPHQ
8:45 am	<i>Roundtable: Quality Management</i>	
9:15 am	The Art of the Quality Audit <i>Auditing performance against established processes.</i>	Robert Rifkin, MD
9:45 am	<i>Roundtable: Audits</i>	
10:15 am	Break	
10:30 am	The Proof is in the Documents <i>Using document control to maintain evidence of compliance.</i>	Lisa Cantwell, MHA, CPHQ
11:15 am	Harvesting Victory: Validation and Verification of the Bone Marrow Process <i>Building quality into marrow collection.</i>	Leslie Parran, MS, RN, AOCN, BMTCN
12:00 pm	Lunch	
Afternoon Session:		
1:00 pm	The Root of the Matter <i>Performing root cause analysis is not just a process, but a way of thinking.</i>	Phyllis Warkentin, MD
1:45 pm	<i>Roundtable: Root Cause Analysis</i>	
2:15 pm	Data: The Crown Jewel of Outcome Analysis <i>Collecting data to objectively analyze outcomes.</i>	Karen Collum, DPN, RN, OCN
3:00 pm	<i>Roundtable: Outcome Analysis</i>	
3:30 pm	Break	
3:45 pm	Let's Talk About This: Incidents <i>A conversation about deviations management, adverse events, and positive microbial cultures.</i>	Moderated by: Kimberly Kasow, DO Ellen Tambini, BSN, RN, OCN, BMT-CN Jacklyn Stentz, MT(ASCP) Wade Atkins, MS, MT(ASCP), SBB,CQA
5:00 pm	Adjourn	