

# FACT-ASBMT Quality Boot Camp

February 17, 2016

## Agenda



7-8 am      Networking Breakfast  
*Welcome Address*      Therese Dodd, RN, MBA, CPHQ

### Morning Session: Setting Your Quality Management Program on the Right Track

8:00 am      Destination: Quality  
*Designing your program with a Quality Management Plan*      Kimberly Kasow, DO

8:45 am      Know Who You Are  
*Charting the organization's structural relationships among personnel and facilities*      Therese Dodd, RN, MBA, CPHQ

**9:30 am      Break**

9:45 am      Assessing Your Progress Against the Ultimate Goal  
*Setting goals and evaluating data related to clinical outcomes*      Therese Dodd, RN, MBA, CPHQ

#### Morning Roundtables (choose two of the morning session topics)

10:30 am      Topic 1  
11:10 am      Topic 2

**11:45 am      Lunch**

### Afternoon Session: Staying Accountable to Your Quality Management Program

12:45 pm      Begin with the End in Mind  
*Validating and verifying procedures and electronic records*      Deborah Griffin, MS, ASQ CPGP

1:30 pm      Walk the Walk  
*Using the audit cycle to determine how well personnel follow SOPs*      S. Elizabeth Sharf, RN, BSN, NE-BC, CHTC

2:15 pm      Mistakes or Opportunities for Improvement?  
*Managing deviations, including positive microbial cultures*      Kathie Viers, RN, BSN, MS, CPHQ

**3:00 pm      Break**

3:15 pm      Documentation as Friend not Foe  
*Controlling written and electronic documentation to keep you on track*      Karen Collum, DPN, RN, OCN

#### Afternoon Roundtables (choose two of the afternoon session topics)

4:00 pm      Topic 1  
4:30 pm      Topic 2

**5:00 pm      Adjourn**