Preliminary Agenda

7:30 am  Networking
8:00 am  Welcome Address
8:05 am  Assessing Your Quality Plan
           Roundtable
9:15 am  Occurrence Management, Auditing, and the Five Whys: Root Cause Analysis
           Activity: Five Whys
10:15 am  Coffee Break
10:30 am  Risk Assessment in the Processing Laboratory
           Risk Assessment Activity
12:00 pm  Lunch
12:30 pm  Supply Qualification Process
           Roundtable
1:45 pm  Document Control: Three Perspectives
2:30 pm  Coffee Break
2:45 pm  Audit Plans and Writing the Report
           Audit Roundtable: Using the ISBT Audit Tool
4:00 pm  The Laboratory’s Role in Outcome Analysis
5:00 pm  Adjourn